

## Job Description - Technician - LT

Department: Service Department

Reports To: Service Manager or Service Supervisor

Classification: Technician

Status: Full-Time / Non-Exempt

Schedule: M – F, Shift and Branch Dependent – Overtime may be required

Please apply online at <a href="www.thompsontractor.com/careers">www.thompsontractor.com/careers</a>. Look under employment listing and search all current opening, then contact Jessica Winters, Corporate Recruiter at: <a href="jessicawinters@thompsontractor.com">jessicawinters@thompsontractor.com</a>

## **Position Summary**

The Technician is responsible for performing jobs involving servicing and repair of equipment, working both independently and on a team. Examples of the types of machinery that the candidate must be able to evaluate and repair include diesel engines, L.P. engines, electric and I.C. lift trucks, allied products. Extensive on the job training, classroom instruction, and e-learning must be successfully completed to remain in the technician program. The Technician will demonstrate initiative, commitment to team work, enthusiasm for customer service, and dedication to finding solutions in an efficient manner. The Technician will advance in Classification as attitude, skill level, and job performance allows.

## **Essential Job Functions**

- Plans and performs minor repairs using correct tools and procedures
- Orders and return parts for assigned jobs in timely manner
- Ability to perform the following tasks on components in work area including engine, hydraulic, transmission, and electrical components: remove and install; disassemble and reassemble; perform minor adjustments
- Ability to perform Preventive Maintenance service according to factory guidelines
- Demonstrates proper use of service information systems
- · Works independently in the field as required



**Essential Job Requirements** 

Minimum Education: High School Diploma or GED

Minimum Experience: A minimum of one (1) year work experience involving

mechanical repairs or a combination of relevant experience and equivalent technical education is required. Experience using personal computers and basic typing skills are required for this position. Candidates must the ability to quickly acquire the following required **Skills and Competencies**.

**Skills and Competencies:** Intermediate Engine, Transmission, Hydraulic and

Electrical Diagnostic and Repair Skills

Written Communication Skills

**Basic Computing Skills** 

**Job Training:** Area Specific Technical Training

**OSHA & MSHA Required Training** 

Vendor Technical Sites (Infocast, Liftnet, SIMSi, etc)

**Compliance Training** 

## **Working Conditions & Physical Requirements**

Work is normally performed in a Service Department shop or on location of customer job sites. Exposure to physical risk and all weather conditions is associated with this position. Standing on hard surfaces for extended periods of time is often required.

Physical requirements include:

- Speaking
- Grasping
- Listening
- Stooping
- Writing
- Lifting up to 75 lbs.
- Typing
- Climbing on ladders
- Reaching
- Climbing on equipment
- Kneeling
- Crawling under equipment

EEO/AA Employer. All qualified individuals – including minorities, females, veterans and individuals with disabilities – are encouraged to apply.